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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

27-12/2013-S&M-CM/1

Dated: 23.07.2013

To

The Chief General Manager
All Telecom Circles/Districts
BSNL

Subject: Arrangement of SIM cutting tool at CSCs for change from normal SIM to Micro SIM

As per feedback received from various sources, it has come to notice of this office that due to non-availability of proper arrangement in BSNL CSCs, the customers desirous to use I-phones/smart phones/tablets which require Micro SIMs, are moving away from BSNL & taking SIMs from other operators.

It is therefore requested that a SIM cutting tool may be made available at select CSCs to cut normal SIM so as to make it work as Micro SIM. It is simple cutter and may not cost much.

Addl. GM(S&M)-CM